Submitting the questionnaire

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| **We will guide you through the online questionnaire on MyGuichet.lu step by step:**   * How do I access the questionnaire? * How do I resume later? * **How do I submit the questionnaire? → You are here** * How do I delete the questionnaire? |

Please note that the survey must be completed and submitted by **15 September 2024 at** the latest.

1. Once you have completed the entire survey, you will be taken to the **validation page**.
2. Scroll to the bottom of the page.
3. Click on '**Confirm the entry**'.

# Procedure with authentication

1. Click on '**Send**'.
2. Click on '**Send**' to confirm the submission of the survey.
3. Click on '**Confirm the entry**'.

You have **successfully submitted** your questionnaire to STATEC!

The **holder of the private eSpace** also receives an automatic email informing them that the survey has been successfully submitted.

# Procedure without authentication

1. Click on '**Continue**'.
2. Click on '**Send**' to confirm the submission of the survey.

You have **successfully submitted** your questionnaire to STATEC!

You can download the survey in **PDF format**.

Once you have **closed the browser tab or window**, you can no longer access this document.

If you have provided an email address for the **contact person**, they will also receive an automatic email informing them that the survey has been successfully submitted.

If, at the beginning of the questionnaire, you answered that **your household does not wish to take part in the survey**, you will **not receive a confirmation of transmission by email**.

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| **Also have a look at the other tutorials for the online questionnaire:**   * How do I access the questionnaire? * How do I resume later? * How do I delete the questionnaire? |

# Need help?

## Do you have any questions about the survey or need help completing the online questionnaire?

* **Website:** <https://statistiques.public.lu/en/enquetes/enquetes-particuliers/silc-conditions-vie.html>
* **Telephone:** (+352) 8002 9000 (Monday to Friday from 10.00 to 12.00 and from 12.30 to 14.00)
* **Email address:** [silc@statec.etat.lu](mailto:silc@statec.etat.lu)

## Do you need technical help with MyGuichet.lu?

* [Online form](https://guichet.public.lu/en/support/aide.html)
* **Telephone:** (+352) 247 82 000 (Monday to Friday from 08.00 to 18.00)
* **Reception desk:** 11, rue Notre-Dame L-2240 Luxembourg (Monday to Friday from 08.00 to 17.00)