Deleting the survey from my private eSpace

The function explained in this tutorial **only concerns the procedure with authentication**. It is not available in non-authenticated mode.

|  |
| --- |
| **We will guide you through the online questionnaire on MyGuichet.lu step by step:**   * How do I access the questionnaire? * How do I resume later? * How do I submit the questionnaire? * **How do I delete the questionnaire? → You are here** |

The **holder of the private eSpace** receives an automatic email as soon as the status of the survey has been changed to '**Closed**'.

You can **now delete the survey from your private eSpace** if you wish.

1. After logging in on MyGuichet.lu, click on '**My procedures**'.
2. Click on the survey whose status is '**Closed**'.

If you wish to download the survey in PDF format before deleting it, click on '**Download**'.

1. Click on the **recycle bin** to delete the survey from your private space.
2. Click on '**Delete**' to confirm the deletion.

You have **successfully deleted** the survey from your private eSpace.

You can also delete the survey when its status is still '**In preparation**' (i.e. before you have submitted it). In this case, **any data you have already entered will be lost** and cannot be recovered. You will **have to start the survey again from the beginning** and send it to STATEC.

1. Click on the **recycle bin**.
2. Click on '**Delete**' to confirm the deletion.

Any information you have already entered **will be lost** and cannot be recovered.

|  |
| --- |
| **You've watched all the tutorials for the online questionnaire.**   * How do I access the questionnaire? * How do I resume later? * How do I submit the questionnaire? * How do I delete the questionnaire? |

# Need help?

## Do you have any questions about the survey or need help completing the online questionnaire?

* **Website:** <https://statistiques.public.lu/en/enquetes/enquetes-particuliers/silc-conditions-vie.html>
* **Telephone:** (+352) 8002 9000 (Monday to Friday from 10.00 to 12.00 and from 12.30 to 14.00)
* **Email address:** [silc@statec.etat.lu](mailto:silc@statec.etat.lu)

## Do you need technical help with MyGuichet.lu?

* [Online form](https://guichet.public.lu/en/support/aide.html)
* **Telephone:** (+352) 247 82 000 (Monday to Friday from 08.00 to 18.00)
* **Reception desk:** 11, rue Notre-Dame L-2240 Luxembourg (Monday to Friday from 08.00 to 17.00)