Saving and resuming the questionnaire

The function explained in this tutorial **only concerns the procedure with authentication**. It is not available in non-authenticated mode.

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| **We will guide you through the online questionnaire on MyGuichet.lu step by step:**   * How do I access the questionnaire? * **How do I resume later? → You are here** * How do I submit the questionnaire? * How do I delete the questionnaire? |

1. You can save your data at any time and resume the survey at a later stage by clicking on '**Resume later**'.

To avoid losing your data, always click on '**Resume later**' when you want to stop filling in, **rather than simply closing the tab or browser window**.

1. You can resume completing the survey in your private eSpace at any time by clicking '**Resume the procedure**'.

Please note that the survey must be completed and submitted by 15 September 2024 at the latest.

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| **Also have a look at the other tutorials for the online questionnaire:**   * How do I access the questionnaire? * How do I submit the questionnaire? * How do I delete the questionnaire? |

# Need help?

## Do you have any questions about the survey or need help completing the online questionnaire?

* **Website:** <https://statistiques.public.lu/en/enquetes/enquetes-particuliers/silc-conditions-vie.html>
* **Telephone:** (+352) 8002 9000 (Monday to Friday from 10.00 to 12.00 and from 12.30 to 14.00)
* **Email address:** [silc@statec.etat.lu](mailto:silc@statec.etat.lu)

## Do you need technical help with MyGuichet.lu?

* [Online form](https://guichet.public.lu/en/support/aide.html)
* **Telephone:** (+352) 247 82 000 (Monday to Friday from 08.00 to 18.00)
* **Reception desk:** 11, rue Notre-Dame L-2240 Luxembourg (Monday to Friday from 08.00 to 17.00)