Choose your language for the Household Budget Survey

Regardless of the language displayed in the button, the questionnaire opens by default in **the language in which you last used your private eSpace on MyGuichet.lu**.

**Please note:** you cannot change the language while you are filling in the questionnaire.

However, there are **several ways** of selecting the language beforehand or restarting your input in another language. These are explained in this tutorial.

1. Click on '**Log in**'.
2. Follow the steps that correspond to your **authentication device**.
3. Choose the **language** in which you wish to complete the survey (in this example, German).

The language of your private eSpace has now been **changed** (in this example, from French to German).

1. Return to the Guichet.lu page: click on the **button** to launch the survey.

Regardless of the language displayed in the button, the questionnaire will open in the **language you have previously chosen in your private eSpace** (in this example, German).

If you change your mind and wish to complete the survey in another language, you must first **delete** the survey you have started and initiate a new one.

In this case, any **entries you have already made will be lost** and cannot be recovered.

1. Depending on the language selected, click on:

* '**Später fortfahren**' in German;
* '**Reprendre plus tard**' in French;
* '**Resume later**' in English.

1. To delete the survey you have started, click on the **recycle bin**.
2. To confirm the deletion, click on:

* '**Löschen**' in German;
* '**Supprimer**' in French;
* '**Delete**' in English.

1. Choose the **language** in which you wish to complete the survey (in this example, English).

The language of your private eSpace has now **been** changed (in this example, from German to English).

1. Return to the Guichet.lu page: click on the **button** again to begin the survey.

You can now start filling in the questionnaire in the **language you have previously chosen in your private eSpace** (in this example, English).

If this **error message** appears, it means that you already have another survey in progress in your private eSpace.

You **cannot have 2 surveys in progress at the same time**. You **must therefore delete the first one** before you can start a new one in another language.

# Need help?

* [Online form](https://guichet.public.lu/en/support/aide.html)
* **Telephone:** (+352) 247-82 000 (Monday to Friday from 08.00 to 18.00)
* **Reception desk:** 11, Rue Notre-Dame, L-2240 Luxembourg (Monday to Friday from 08.00 to 17.00)