

STATEC

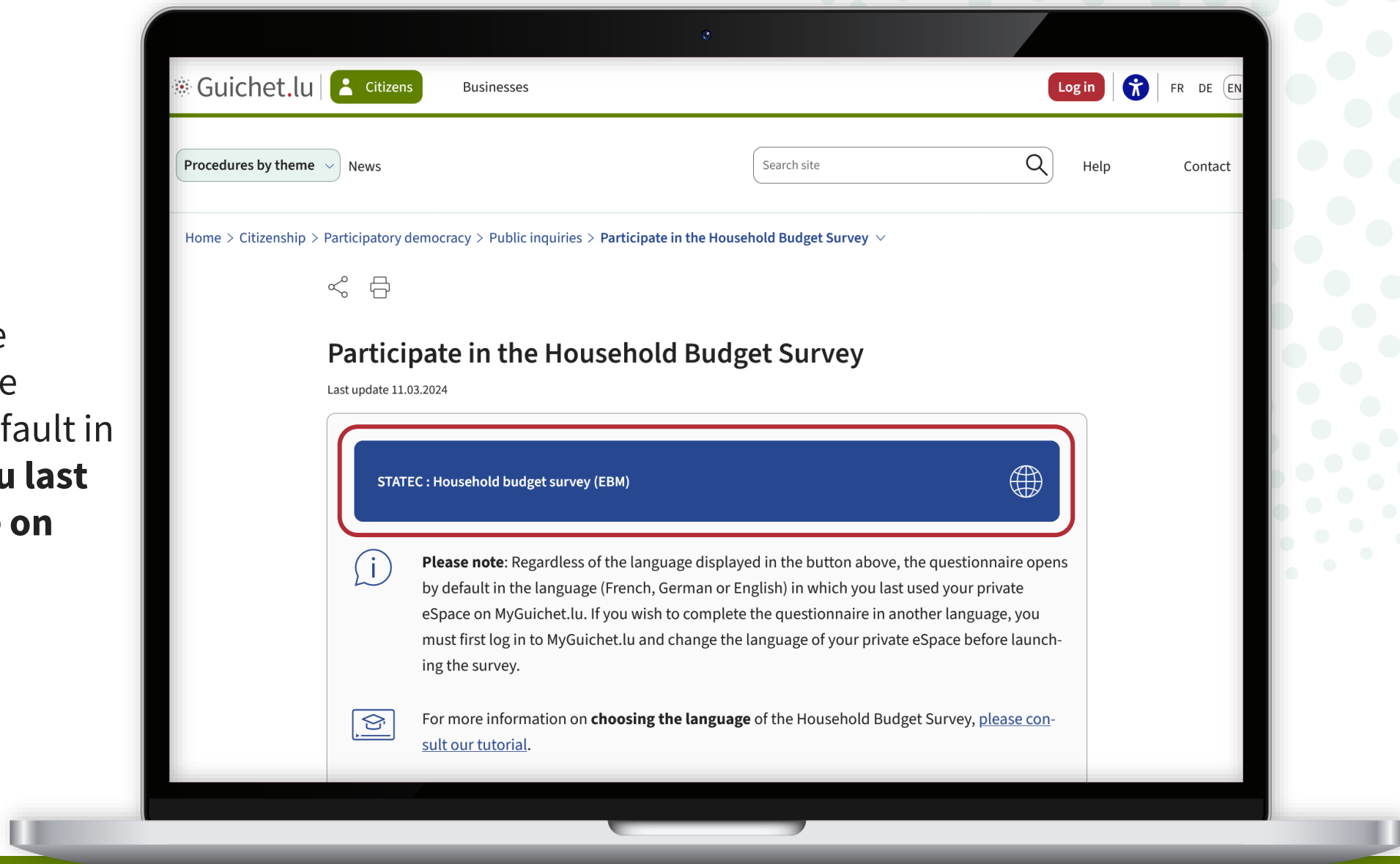


Choose your language for the
Household Budget Survey

[MyGuichet.lu](https://www.myguichet.lu)



Regardless of the language displayed in the button, the questionnaire opens by default in **the language in which you last used your private eSpace on MyGuichet.lu.**



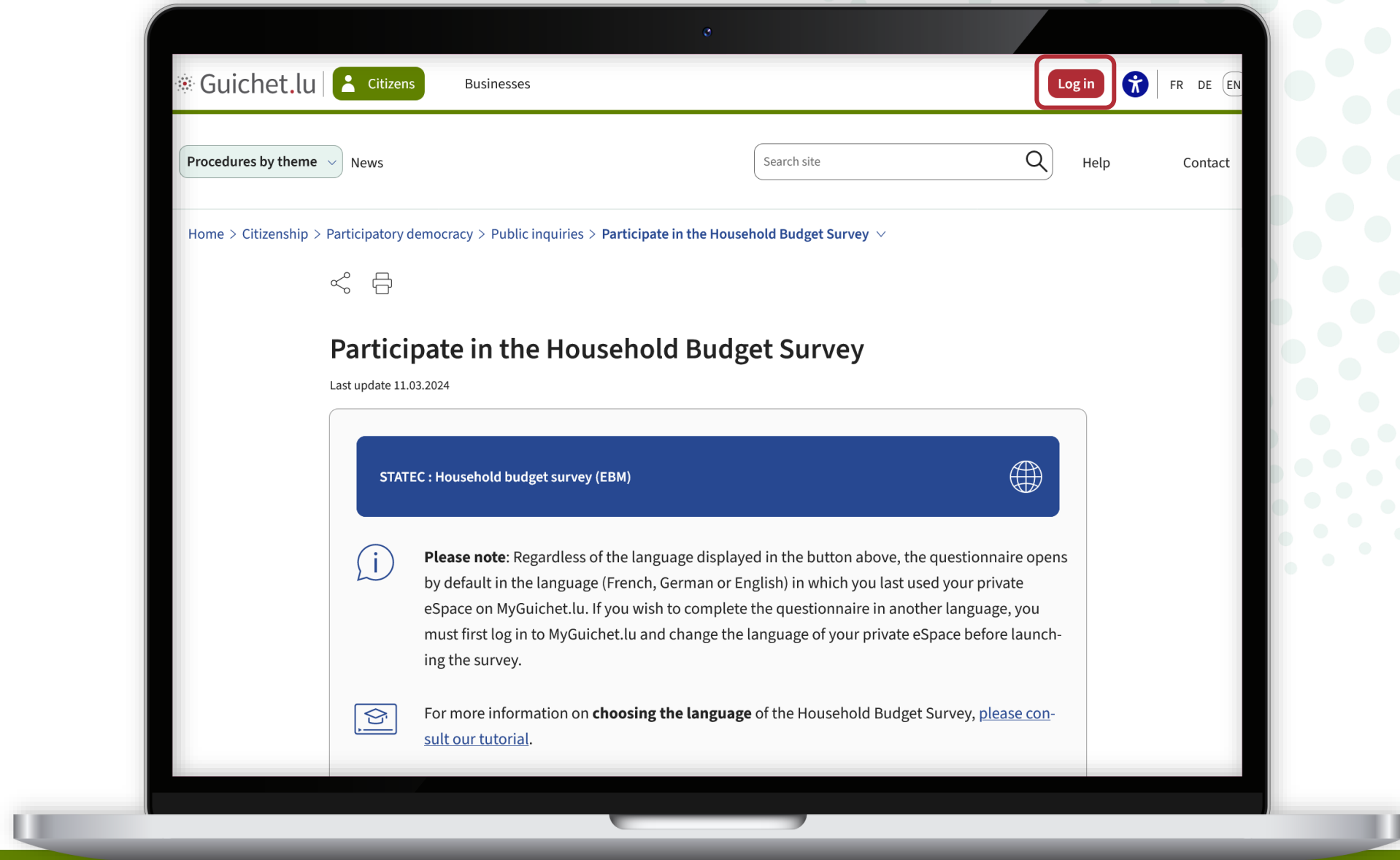


Please note: you cannot change the language while you are filling in the questionnaire.

However, there are **several ways** of selecting the language beforehand or restarting your input in another language. These are explained in this tutorial.

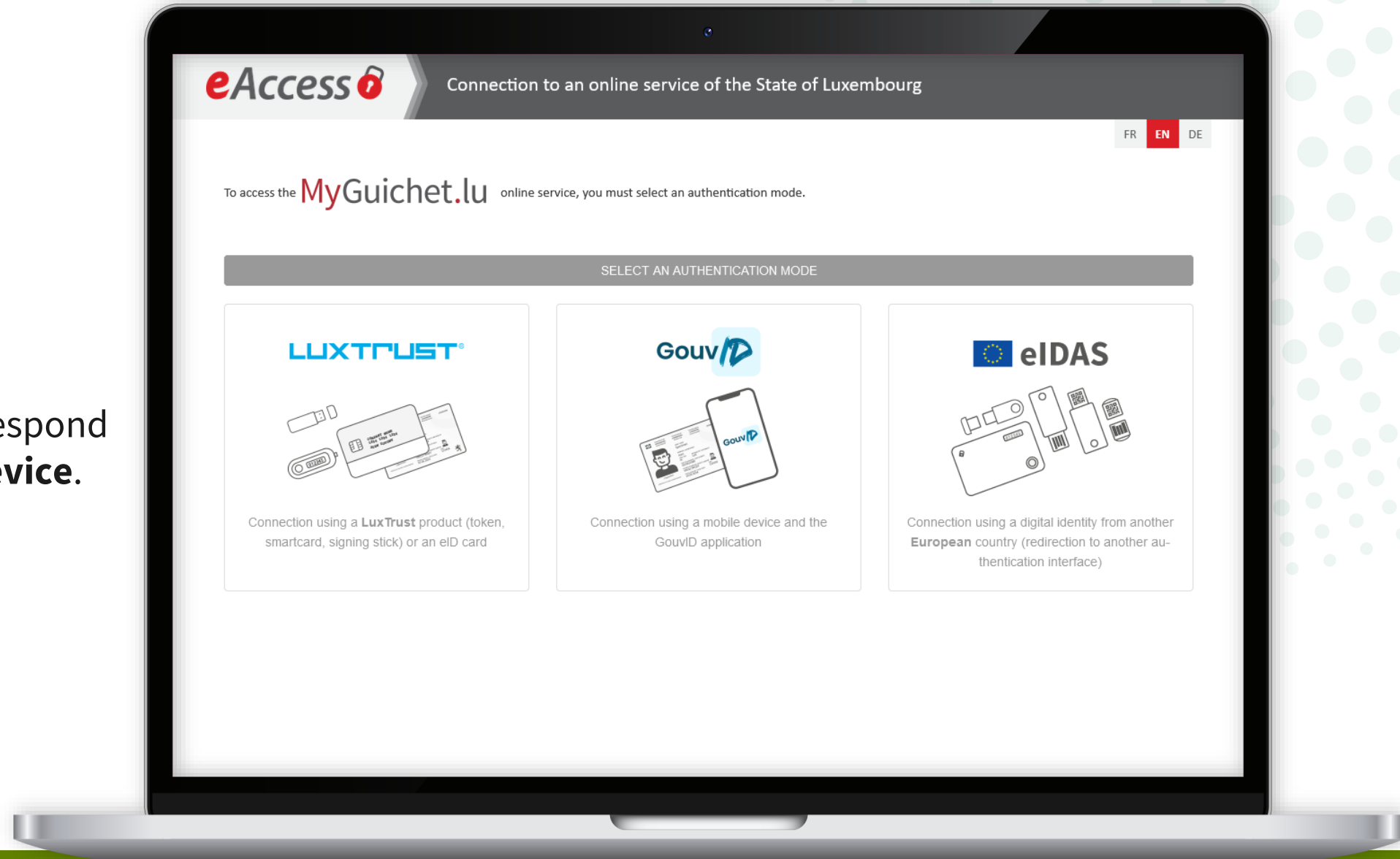
1

Click on '**Log in**'.



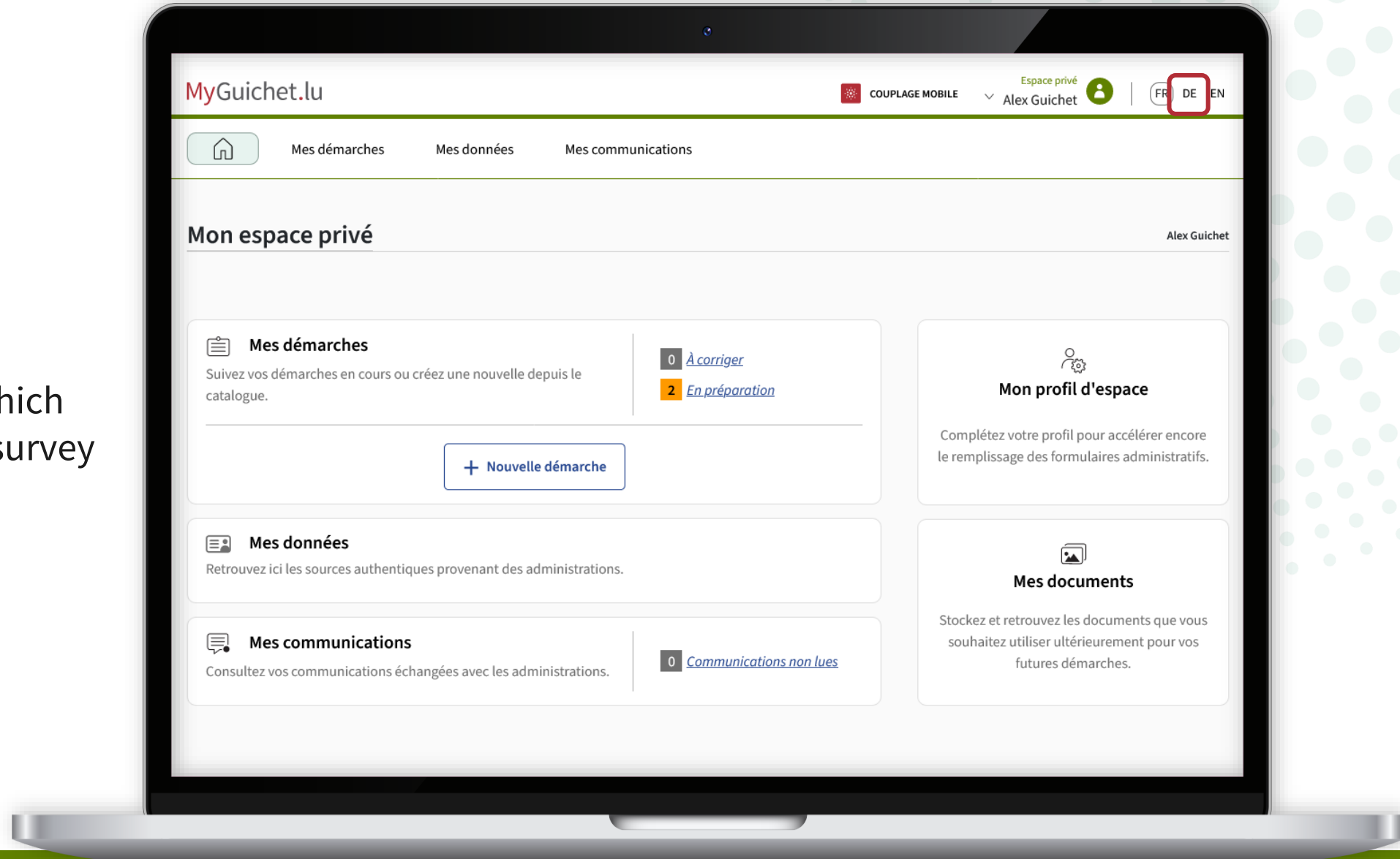
2

Follow the steps that correspond to your **authentication device**.



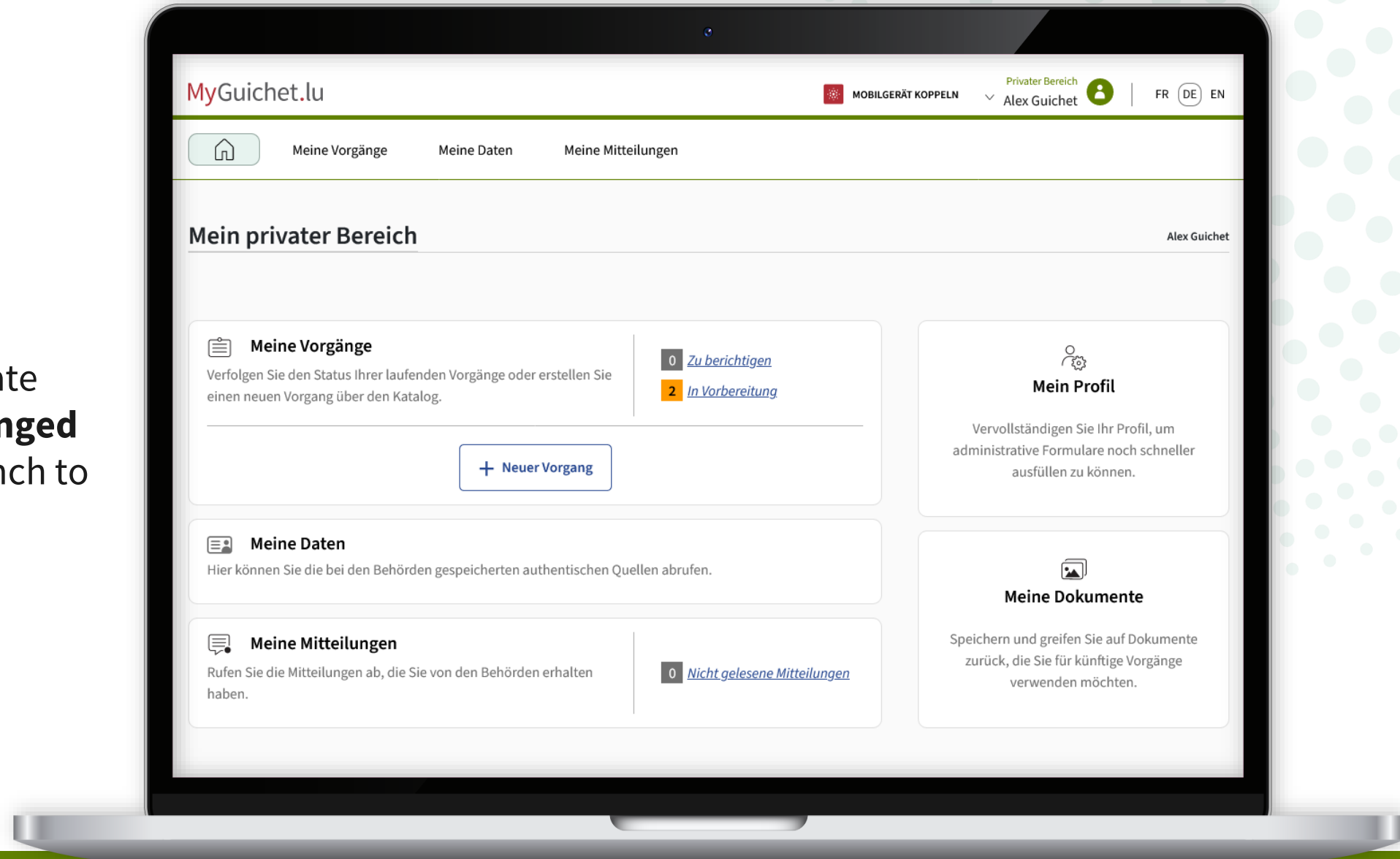
3

Choose the **language** in which you wish to complete the survey (in this example, German).



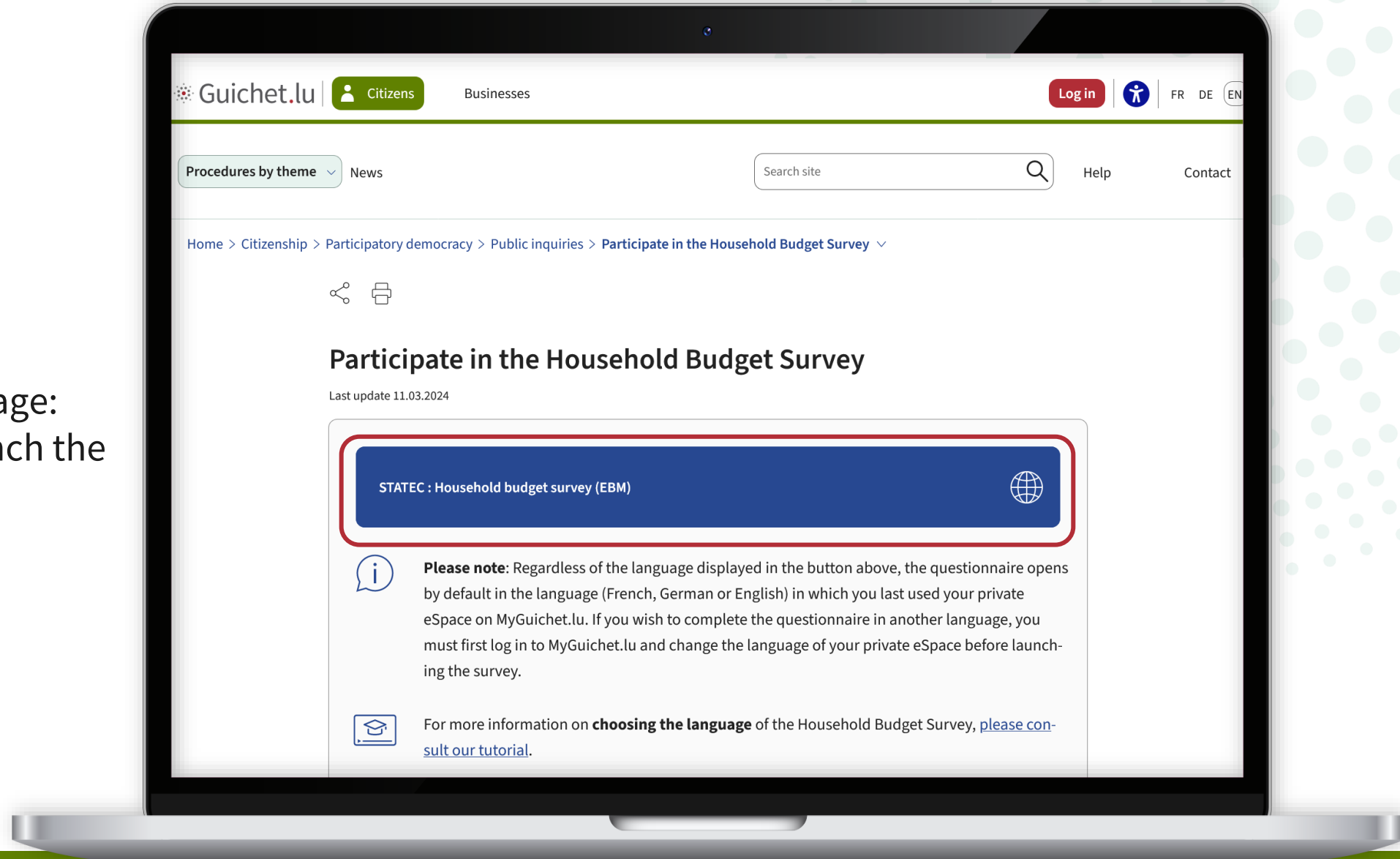


The language of your private eSpace has now been **changed** (in this example, from French to German).



4

Return to the Guichet.lu page:
click on the **button** to launch the
survey.





Regardless of the language displayed in the button, the questionnaire will open in the **language you have previously chosen in your private eSpace** (in this example, German).



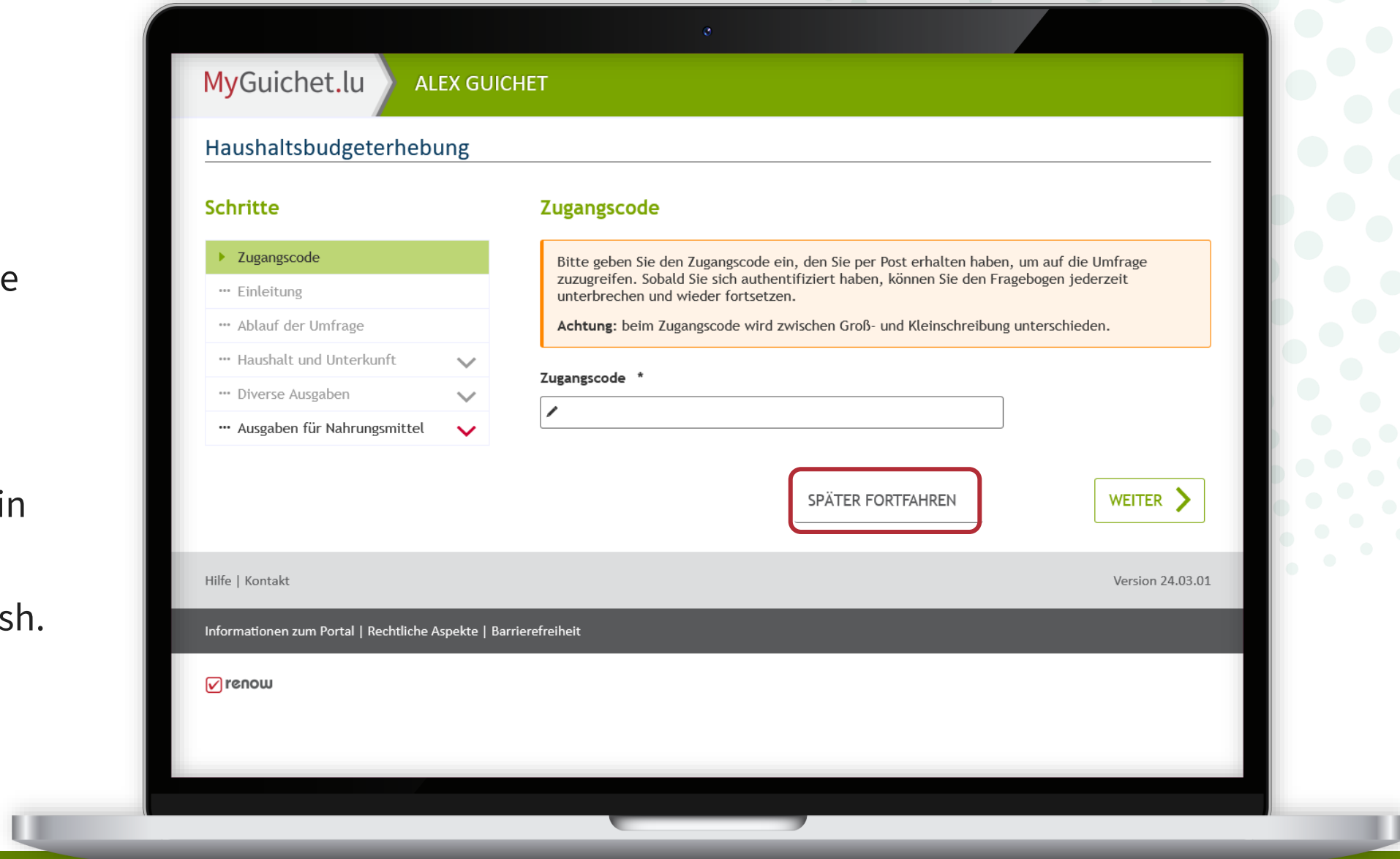
If you change your mind and wish to complete the survey in another language, you must first **delete** the survey you have started and initiate a new one.

In this case, any **entries you have already made will be lost** and cannot be recovered.

5

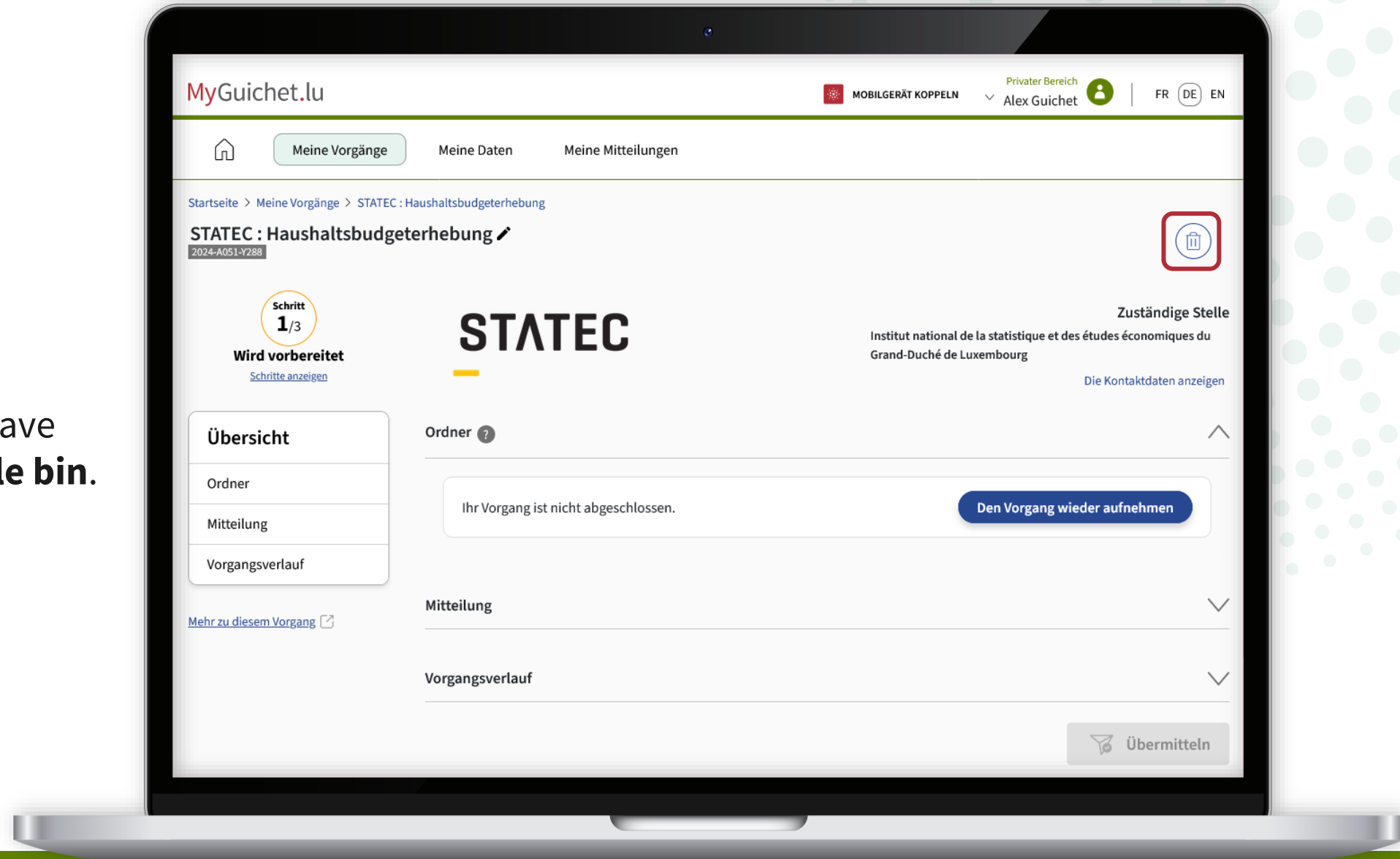
Depending on the language selected, click on:

- '**Später fortfahren**' in German;
- '**Reprendre plus tard**' in French;
- '**Resume later**' in English.



6

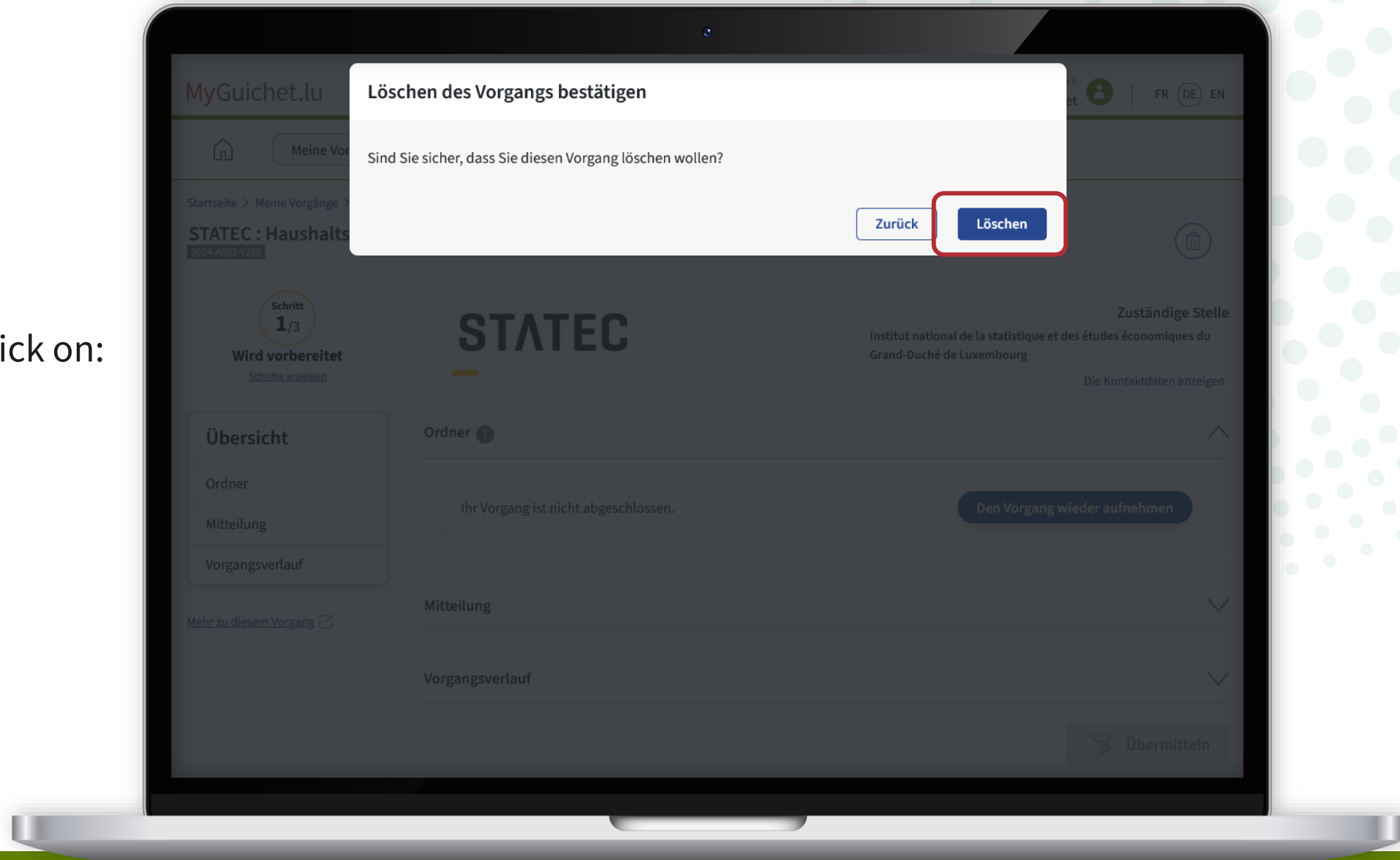
To delete the survey you have started, click on the **recycle bin**.



7

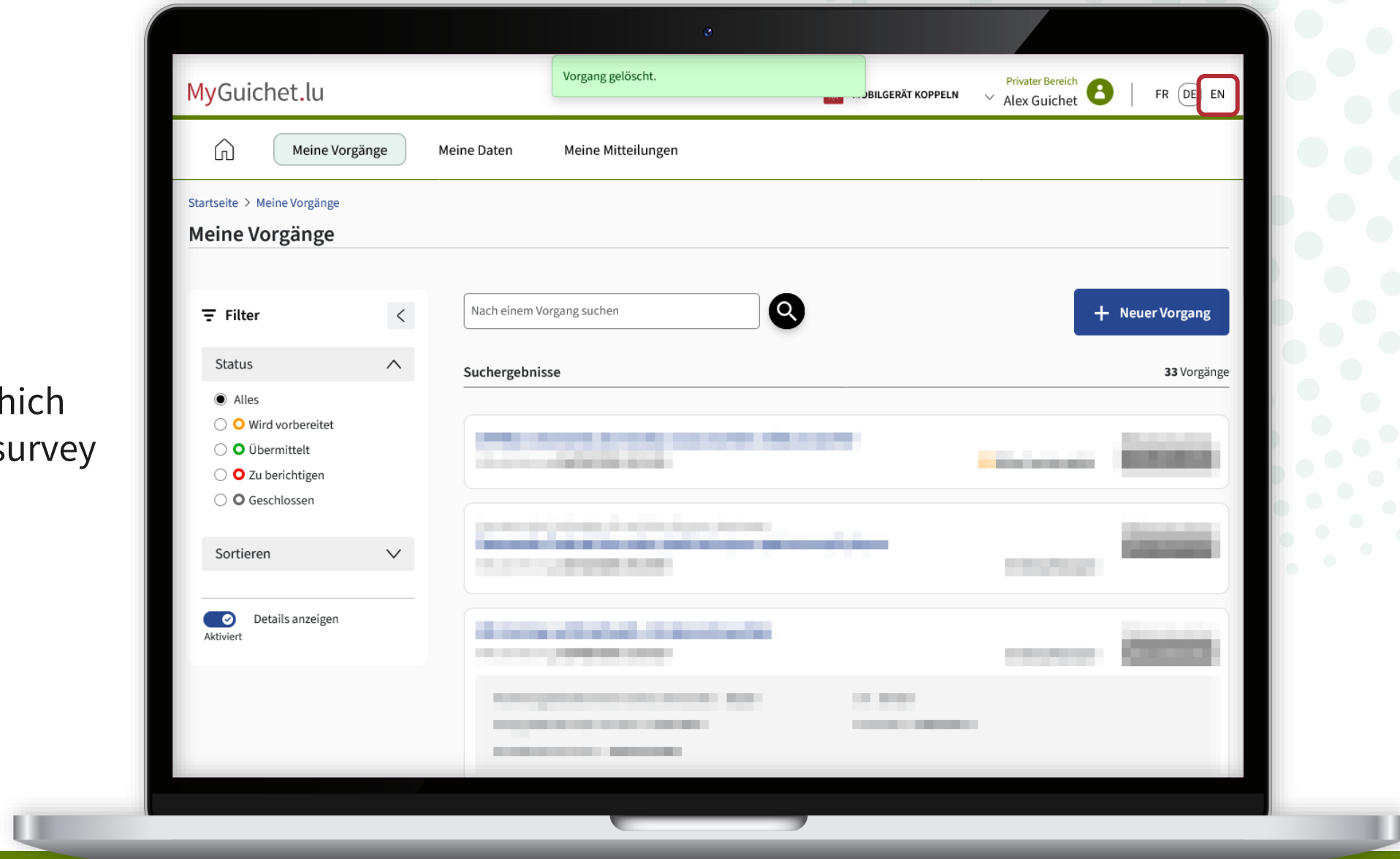
To confirm the deletion, click on:

- '**Löschen**' in German;
- '**Supprimer**' in French;
- '**Delete**' in English.



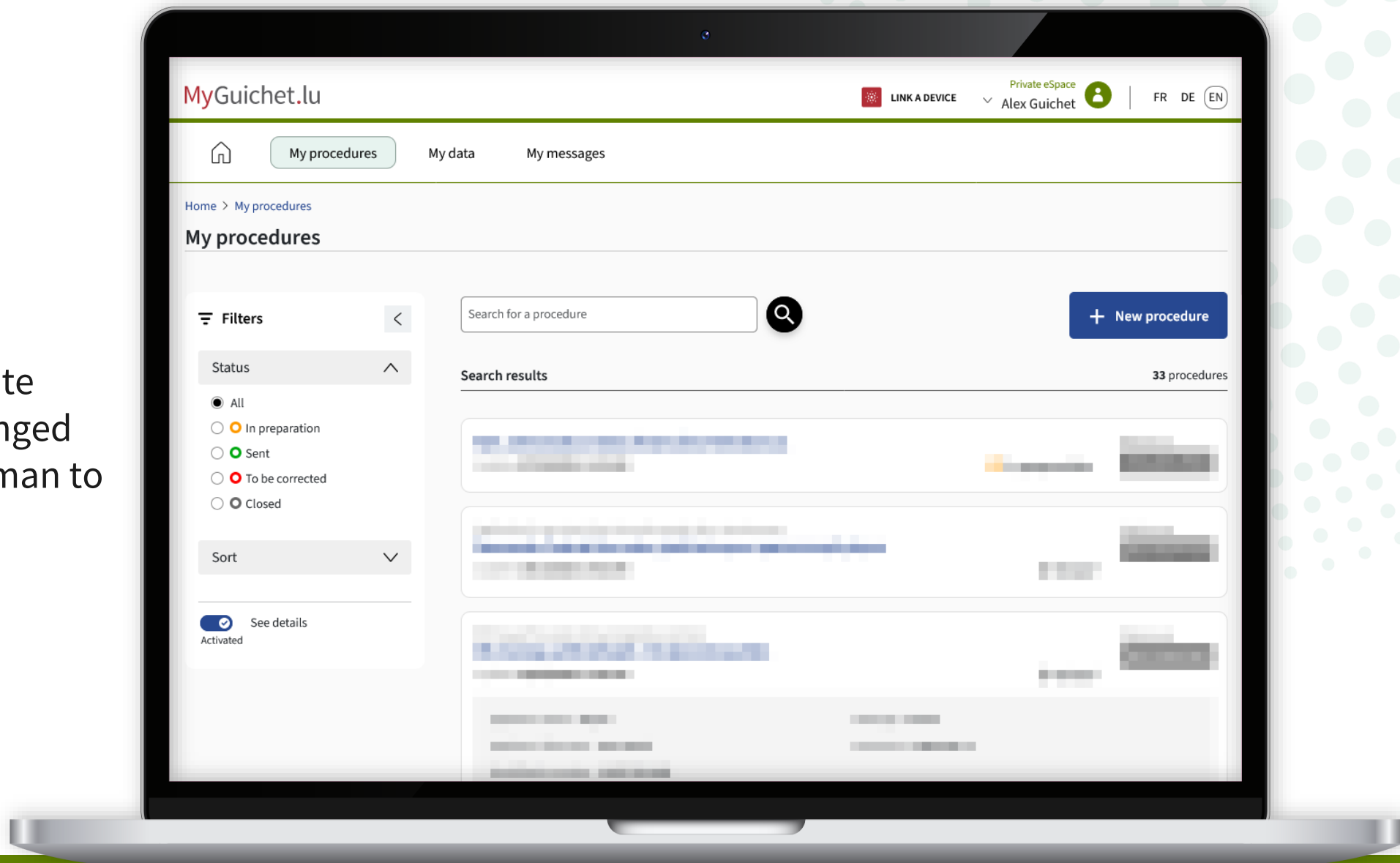
8

Choose the **language** in which you wish to complete the survey (in this example, English).

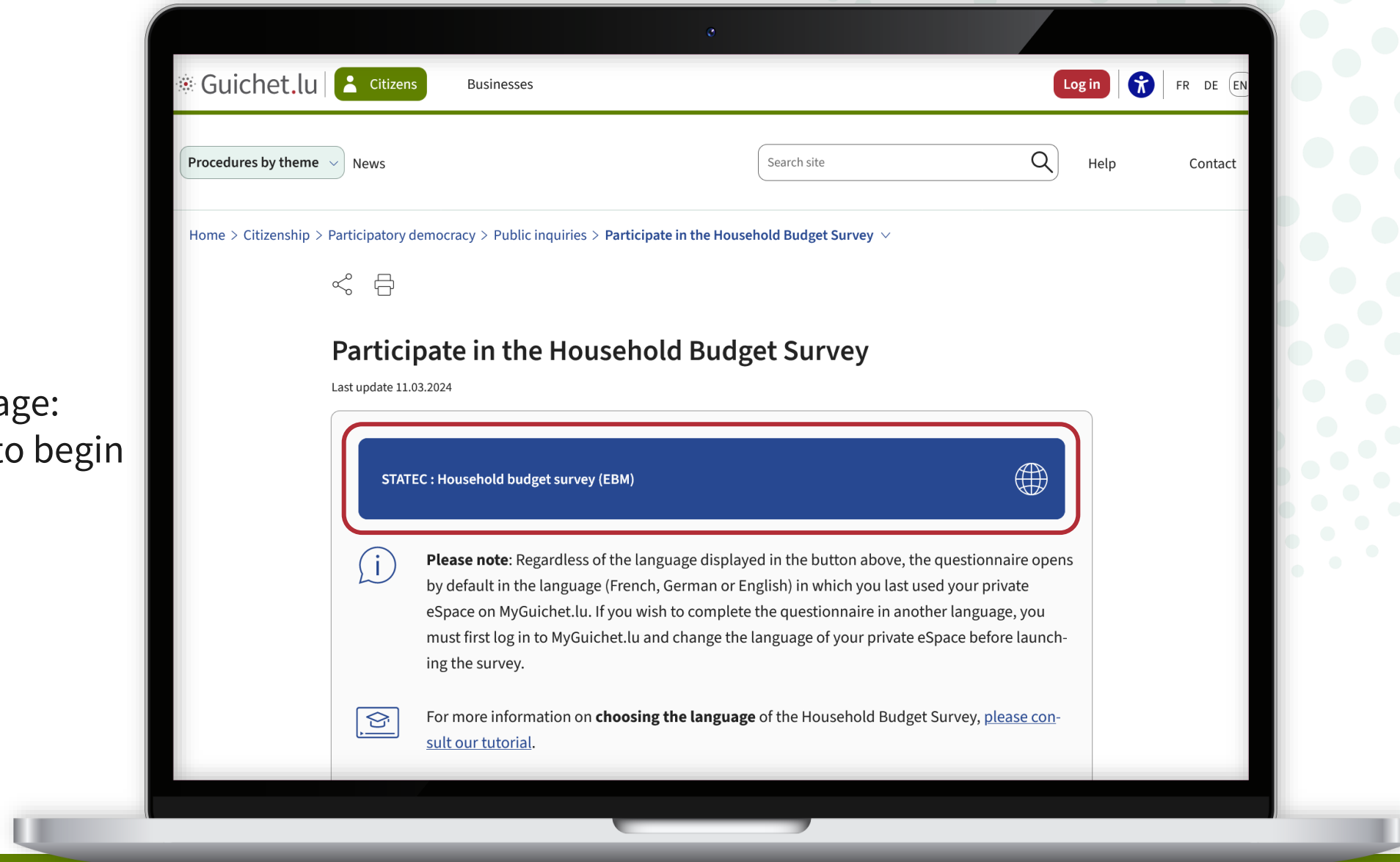




The language of your private eSpace has now **been** changed (in this example, from German to English).

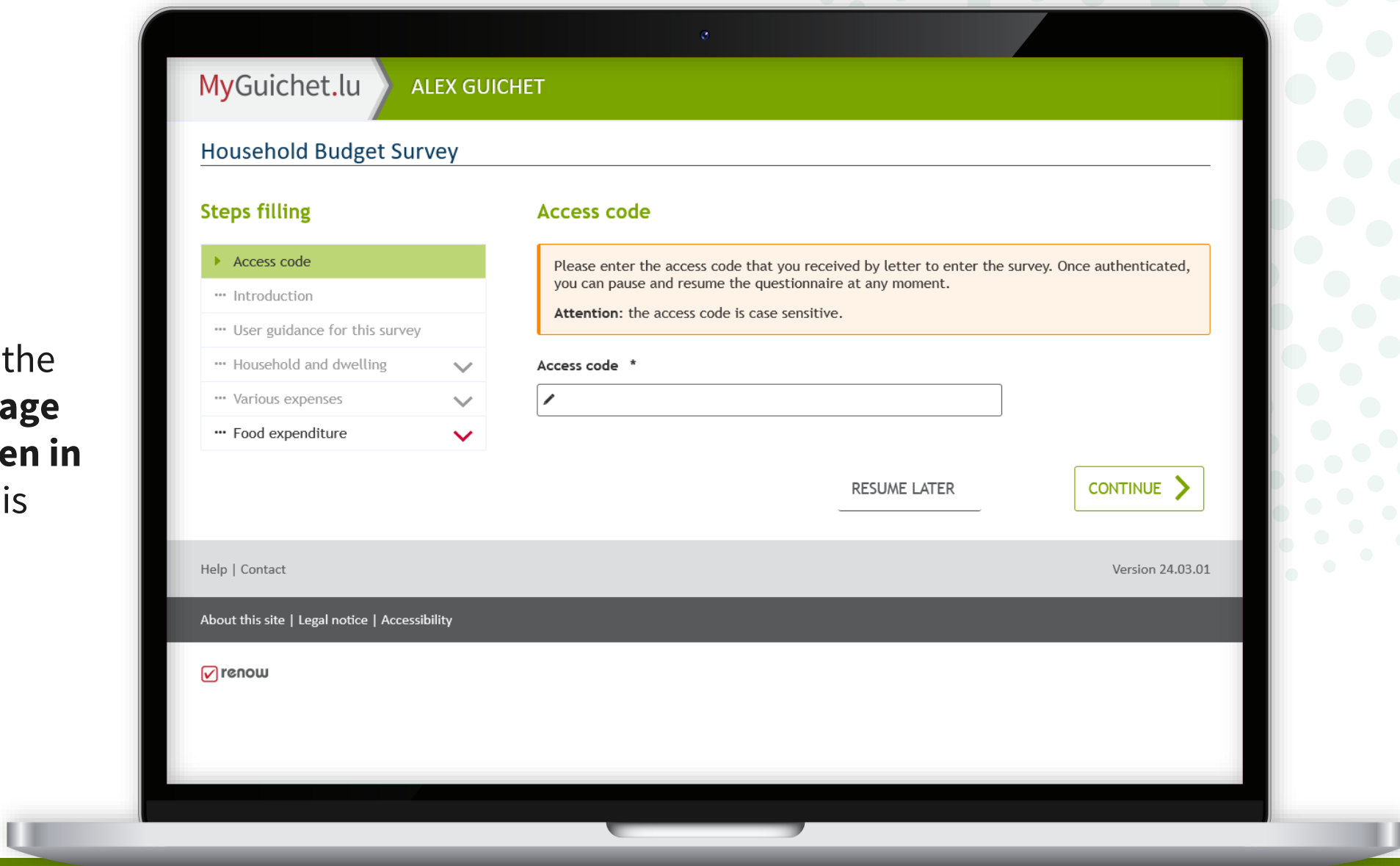


Return to the Guichet.lu page:
click on the **button** again to begin
the survey.



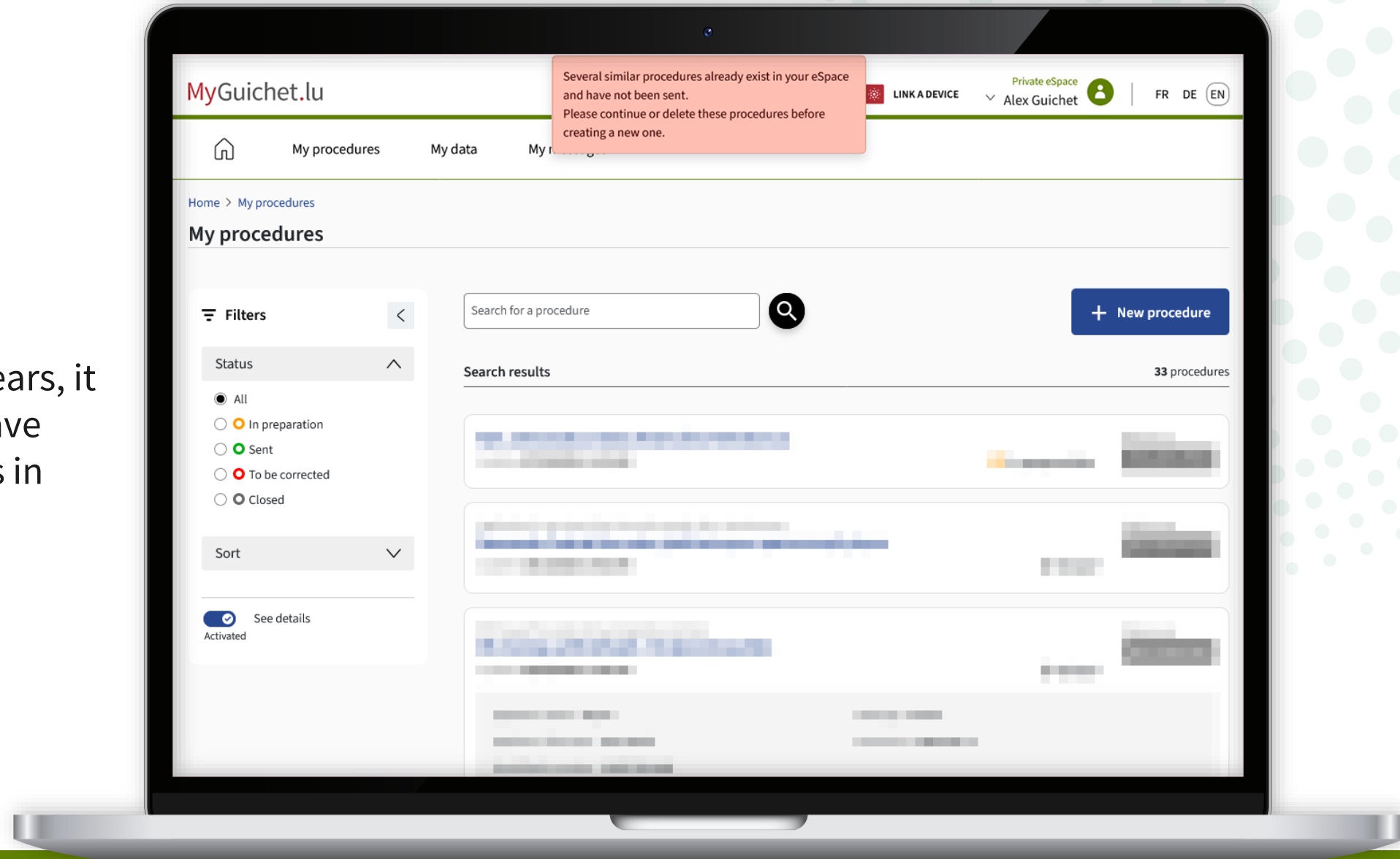


You can now start filling in the questionnaire in the **language you have previously chosen in your private eSpace** (in this example, English).





If this **error message** appears, it means that you already have another survey in progress in your private eSpace.





You **cannot have 2 surveys in progress at the same time.**
You **must therefore delete the first one** before you can start a new one in another language.

Need help?



Online form

(+352) 247-82 000

Monday to Friday from
08.00 to 18.00



**11, Rue Notre-Dame
L-2240 Luxembourg**

Monday to Friday from
08.00 to 17.00



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A photograph of a young Black woman and a young white man looking at a laptop together in a kitchen. The woman is on the left, pointing at the screen, and the man is on the right, looking at the screen. They are both smiling and appear to be engaged in a collaborative activity. The background shows a kitchen with a window, a chalkboard, and shelves with various kitchen items.

Guichet.lu

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