



Customer agreement

In accordance with the provisions of Articles 1984 et seq. of the Civil Code

1. Application

Fields marked with * are mandatory

I, the undersigned:

First name(s)*:

Lasst name(s)*:

Registration number*:

Hereby grant power of attorney to:

Company*:

Registration number*:

First name(s)*:

Last name(s)*:

Registration number*:

to undertake on my behalf the necessary steps with the Ministry of the Economy within the framework of the following procedure:

MECO*:

Pre-financing for solar photovoltaic systems

For the amount specified
in the quotation:

By signing this mandate, I declare that I waive both a standard « Klimabonus » grant application with the AEV and the guaranteed feed-in tariff, in accordance with the amended Law of 23 December 2016 and the Grand-Ducal Regulation of 12 April 2019.

2. Signature

The following signature confirms the accuracy of the information provided

Executed in*:

Date*:

Signature of the principal (client)*:



Information Notice on the Protection of Personal Data

The form you will submit as part of your application contains personal information. This information will be stored in the information system of the Centre des technologies de l'information de l'État (CTIE) on behalf of the data controller, namely the Ministry of the Economy, in the context of managing applications.

Contact details

Ministry of the Economy

Directorate General for State Aid and
Business Financing

19-21, boulevard Royal
L-2449 Luxembourg

Lawfulness of Processing Personal Data

The processing of your personal data by the data controller is necessary for the performance of its public tasks.

Personal data will be processed by the Ministry of the Economy for:

- *the administrative processing of your application,*
- *communication with the applicant,*
- *where applicable, the payment of the subsidy,*
- *the management of requests for access, rectification and objection, as well as other rights concerning personal data;*
- *where applicable, the management of complaints and disputes.*la gestion éventuelle de réclamations et du contentieux.*

Categories of Data Processed

- *Identification data (name, first name, telephone number, email address);*
- *Banking and financial data (incurred and/or planned income and expenses, including personnel and business costs, identification and bank account number).*

Rights of the Data Subject

In accordance with the applicable law and within the limits provided for in the applicable texts, applicants have the right to obtain free of charge:

- access to their personal data;
- confirmation of whether or not personal data concerning them is being processed;



- information, at a minimum without this list being exhaustive, on the purposes of processing, on the categories of data to which processing relates, and the recipients or categories of recipients to whom the data is disclosed; and
 - communication of the personal data being processed in an understandable form.
- communication, sous une forme intelligible, des données personnelles faisant l'objet des traitements,
 - dans les limites prévues par les textes applicables, le demandeur dispose également d'un droit de rectification des données personnelles le concernant et d'un droit d'opposition à la collecte et au traitement de ces données, sous réserve de justifier de raisons tenant à sa situation particulière. Il est également en droit, de demander l'effacement de tout ou partie des données ou une limitation du traitement. Le responsable de traitement ne pourra cependant donner suite à ces demandes que dans certaines limites, notamment celles liées à ses propres obligations légales.

Retention period

These personal data are stored by the Ministry of the Economy for the period necessary to achieve the purposes of the processing and to comply with the legal obligations to which it is subject.

The personal data are processed internally by duly authorised persons, within the limits of their respective responsibilities.

Recipients of the personal data

They may also be disclosed to the following external recipients:

administrative authorities or partners of the Ministry of the Economy (to be specified exhaustively) in order to enable the Ministry of the Economy to fulfil its legal obligations in the context of the request.

Any refusal on your part to provide the requested personal data will result in the competent authorities being unable to process your request.

For any questions regarding the processing of your personal data, please contact the Ministry of the Economy by e-mail or by post at the following addresses:

DPO@eco.etat.lu

à l'attention du DPO
19-21, boulevard Royal
L-2449 Luxembourg.

If there is any doubt as to your identity, the data controller may ask you to provide an identity document in order to identify you unambiguously.

Complaint to the National Commission for Data Protection (CNPD)

If you consider that your rights relating to the protection of personal data have not been respected, you may lodge a complaint with the CNPD:

<https://cnpd.public.lu>.

I have taken note of this information notice and of the various processing operations of personal data that are or may be carried out by the authorities concerned.